ALL GUESTS MUST REGISTER AT RECEPTION FOR ASSISTANCE BETWEEN THE HOURS OF 8 AM TO 9 PM PLEASE DIAL 0 FOR MAINTENANCE EMERGENCIES AND AFTER-HOURS ASSISTANCE DIAL 850-685-9088 Destin is located in the Central Time Zone Check-in is at 4 PM and check-out is at 11 AM Quiet hours are from 10 PM to 7 AM

- **Guest Responsibility:** It is the guest's responsibility at check-out to wash and put up all dishes, pots, and pans and collect all trash in trash bags. If a room is not in an acceptable condition at check-out, a deep cleaning assessment fee will be charged, NTE \$200.00. If the room is damaged, there is a damage fee that will be charged (at cost of replacement).
- **Smoking** All government buildings and facilities are nonsmoking. Post policy requires that all smoking be done 50 feet away from any structure or doorway. Please dispose of your cigarette butts in the cigarette disposal containers located around the property. Guests violating the smoking policy within their guest rooms will be subject to a cleaning fee of \$200.
- **Housekeeping** Please see posted housekeeping schedule in room as services are not offered daily. If you feel you require additional services, please notify the front desk and we will be glad to arrange extra services for you.
- **Do Not Disturb Policy** Place the DO NOT DISTURB on your door handle to deny services. If you require service and have your DND up during housekeeping hours, you will need to contact the front desk for refresh services.
- Office Hours Our office is open from 8AM to 9PM daily. For safety, our front doors are locked at 9PM. If after hours assistance is needed, please use the phone to the right of the main door or dial 850-685-9088.
- Pets Destin Army Recreation Area is pet-friendly. All of our RV sites, along with some of our villas, studios, suites and hotel rooms, are authorized for two pets. A non-refundable deposit is required along with a daily fee. Guests who violate this policy will be charged \$200. Pets must be under your control at all times and are not authorized behind other guests' villas, at the pool, laundry or RV shower house. Pets must be KENNELED during housekeeping services. Pets may not be left unattended outside any unit. Owners are required to clean up immediately after their pets and are responsible for damages caused by their pet.
- Vehicle Speed Safety is our top priority. The speed limit is 5 MPH throughout the entire property, so please drive safely as many of our guests use the roadways for walking and small children may be on the property at any given time.
- **Parking** Parking space is limited at the recreation area. Thus, RV sites are limited to one vehicle plus the RV per site; all other units are limited to two vehicles per unit. Park only one vehicle in front of your unit; additional parking can be found near the marina. Please do not park vehicles on the grass. Park only in designated spaces to ensure emergency vehicles have access. Trailers, boats, and excess vehicles must be parked at the marina. Excess vehicles, boats, and trailers MUST be registered with the office, and a per-day charge will apply. Please contact the front desk for additional information.

Guest Responsibility: It is the guest's responsibility at Fire Regulations state that there are a maximum number

of guests allowed per unit. For everyone's safety do not exceed the maximum amount of guests for each room type. No roll-away beds or air mattresses are provided/ allowed.

- Mail and Packages In the interests of safety and Force Protection, guests are not authorized to receive mail or packages here at the Recreation Area. Guests requiring mail delivery should contact the Destin Post Office at (850) 837-6312. The Destin Army Recreation Area will not accept mail or a package addressed to guests and will not be responsible for missing, lost, misdirected or untimely delivery of mail and packages. If you would like to send letters or postcards, you may do so by placing stamped mail in our mailbox in front of reception.
- Lost and Found Policy All items are turned into the front desk and are held for thirty (30) days, after which they are disposed of. Items can be sent FedEx at the customer's expense. Guest must create or have their own account.
- **Pool, Splash Park and Waterfront Rules** No lifeguards are on duty at any location. The areas are open only to residents of the Destin Recreation Area and their guests. Patrons under 12 must be accompanied by a person over the age of 18.

Marina and Pier Rules - Please check Marina board.

Comments and Suggestions - Your comments and suggestions are always welcome and are a driving force for our business. Please submit a comment card before your departure. Comments can be submitted on the cards given at check-in or at the front desk, or online via the web at: <u>http://ice.disa.mil/</u>. Comment cards are managed thru a Department of Defense service-wide system called Interactive Customer Evaluation (ICE). A report card is generated quarterly from your input and is posted in the reception center.

The Staff here at the Destin Army Recreation Area would like to offer you our personal assistance.

So if there's anything you need, please don't hesitate to let us help you.

Hours of operation, services and rates are subject to change without notice.

For a full list of property rules, refer to the guest directory at the check-in desk or pamphlet.





Contact us for more information on how to get started

Email ERIN@SEPUB.COM or Call 800.832.3292

South

