

FAQ's for Purchasing Holiday Block Leave Shuttle Bus Tickets

1. Where can Soldiers purchase shuttle bus ticket(s)?

Shuttle bus tickets can be purchased online through the Fort Benning WebTrac website. For your convenience, a hyperlink can be found on our website at benning.armymwr.com/programs/tickets-travel-office. The direct link is also listed below: <https://webtrac.mwr.army.mil/webtrac103/wbwsc/benningrec-trac.wsc/wbsearch.html?wbsi=si&xxtype=whbl&xxmod=tk&xxsearch=yes>

2. How many shuttle bus tickets will each Soldier need?

Tickets are one-way only. Soldiers who need transportation to Atlanta Airport only will need one ticket. Soldiers requiring transportation to Atlanta Airport and returning to Fort Benning will need to purchase two tickets.

3. Can a Soldier purchase a return shuttle bus ticket while on Holiday Block Leave?

Tickets will be available for purchase until January 3, 2021. Soldiers who purchase their return shuttle bus ticket while on Holiday Block Leave should bring a print out of their PDF receipt to the airport. The shuttle bus driver will provide him/her a ticket stub.

4. What happens after a Soldier purchases his/her shuttle bus ticket(s)?

>> After purchasing shuttle bus tickets, a PDF receipt will populate from your screen and be emailed to the email address Soldiers used during the ordering process. Soldiers should print a copy of this receipt and keep it for their records.

>> Soldiers should contact their Unit's Ticketing POC to retrieve their ticket stubs. Upon receipt of their ticket stubs, Soldiers are encouraged to write their name on the ticket stubs.

5. What happens if a Soldier misplaces his/her ticket stub(s)?

Ticket stubs are non-refundable. If a Soldier misplaces his/her ticket stub, he/she will need to purchase another ticket.

6. When will ticket stubs be collected?

Ticket stubs will be collected as each Soldier boards the shuttle bus. One drill sergeant will be allowed onboard for each shuttle bus; the drill sergeant will not need a ticket stub.

7. My unit needs more ticket stubs, what should I do?

If you require more ticket stubs, please email nitaya.scott.naf@mail.mil.

8. I am experiencing issues with the WebTrac. What should I do?

For optimal use, the WebTrac website should be accessed from a desktop or laptop. The website is not mobile friendly. If you continue to experience difficulties, call 706-325-7341.

