

DEPARTMENT OF THE ARMY

US ARMY INSTALLATION MANAGEMENT COMMAND IMCOM DIRECTORATE - TRAINING

1 KARKER STREET, MCGINNIS-WICKAM HALL FORT BENNING, GEORGIA 31905-5000

E-MWA (608) 5 February 2020

MEMORANDUM FOR Garrison Commander, Fort Benning, GA 31905

SUBJECT: Minutes of the Fort Benning Garrison Community Activities and Resources Exchange Meeting

- 1. The Fort Benning Garrison Community Activities and Resources Exchange (CARE) meeting convened at 0930 on 5 February 2020 at Army Community Service (ACS), Building 7.
- 2. Membership Present or Represented:

COL Matthew Scalia Garrison Commander
Mr. Alvin D. Gelineau Director, Family and MWR

Mr. Kevin Clarke Chief, DES

COL Melissa Hoffman Commander, MEDDAC

Ms. Denise Bleiker Community Director, Villages of Benning

Ms. Yvonne Kuhfahl Store Secretary, DeCA

Ms. Tamala McCoy Main Exchange Store Manager, AAFES

Mr. Nathan Snook Public Affairs Deputy Director CH (MAJ) Anthony Randall MCoE and Garrison Chaplain

- 3. The CARE panel and briefers provide valuable information for leaders to share with their units. The panel and briefers are available after the meeting to answer questions. "Spring Break" was today's topic.
- 4. Community Forum:
- a. School Age Care (SAC) Ms. Tracey Denoma briefed Spring Break activities offered at SAC 30 March 3 April. Their theme for Spring 2020 is "It's Alive Get Wild this SPRING!" These activities include animal themed games, creative art and exploration of various critters from around the world. The SAC fees are based on total family income. For more information, see CARE slides or contact the SAC at 706-545-3605.
- b. MWR Tickets & Travel (T&T) Ms. Karen Key briefed T&T services. She highlighted the popular destination of Panama City Beach, Florida. Panama City Beach has miles of white sand beaches and is a great affordable get away with the Family. In addition, T&T offers tickets to various destinations, theme parks, cruises, etc. Some parks offer free admission for active duty service members on selected days. The annual Travel Extravaganza will occur at the Benning Club 13 April from 1000-1300. Operational hours for T&T are Monday-Friday

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1000-1800 with the exclusion of weekends and holidays. For more information see CARE flyers or visit https://benning.armymwr.com/programs/tickets-travel-office.

- c. MWR Youth Sports & Instructional Programs Ms. Dorrie Wagner briefed the services offered during Spring Break to include dodge ball camp for ages 8-13, basketball camp for ages 6-13 and instructional sports for ages 3-6. Registration is 24 February 27 March. MWR Youth Sports & Instructional Programs is collaborating with the Springer Opera House to offer a drama series titled "Drama Explorers." The KIA Spring Extravaganza is scheduled for 4 April 1000-1300. For more information on the Spring Break camps or the Drama Explores Series, see CARE flyers or visit https://benning.armymwr.com/calendar/event/spring-break-sports-camps-registration/3843931/48045
- d. Springer Opera House Mr. D.B. Woolbright stated the Springer Opera House Academy offers full-day rotation of classes themed around a different musical each year. This year the musical theme is the "Wizard of Oz." The Springer also offers scholarships and tuition assistance for those in need. In addition, they are collaborating with MWR CYS for the sessions titled "Music of Fraction". For more information, see CARE Flyers or visit www.springeroperahouse.org.
- e. Columbus Museum Ms. Bridgette Russell informed attendees of the events happening during Spring Break. There will be activities such as art-making, scavenger hunts and other engagement activities. The Museum will have "Open Studio" 1000-1200 on 31 March, 2 April and 11 April. Parent and child classes for ages 4-5 are also available on 1 April; preregistration required. All Columbus Museum activities are free. For more information, please see CARE slides or visit www.columbusmuseum.com.

5. Panel Updates:

- a. Public Affairs Office PAO) Mr. Nathan Snook briefed attendees on the services PAO offers the Garrison. There are different avenues PAO uses to push out important information to the community to include Facebook at https://www.facebook.com/FortBenningGarrison and the PAO website at https://www.benning.army.mil/. The PAO attends various meetings to include social events, Mayor, etc. For additional information, refer to CARE slides.
- b. DFMWR Mr. Al Gelineau briefed on shareholders reports, and customer satisfaction rates. The Child and Youth Services Satellite Center hourly care pilot program is ongoing through June 2020. Services provide same day appointments as well as booking up to three weeks in advance. For more information, please see CARE slides. Mr. Gelineau discussed the Army Regulation regarding Home Based Businesses on a federal Installation. Home Based Businesses do not include Family Child Care since this it is a Child and Youth Services program. Applications for Home Based Businesses are available at Building 85 or online at https://benning.armymwr.com. Mr. Gelineau addressed issues regarding cable TV and Internet services. If you have issues. contact 1-866-874-2389. If issues do not get resolved, contact

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the MWR Contracting Officer Representative, Ms. Vickie Smith, at 706-545-4060. For additional information, please see CARE slides.

- c. MCoE and Garrison Chaplain Chaplain (LTC) Anthony Randall briefed on Family Life Services to include sessions for Family therapy and couples counseling. The new Family Life Counselor Chaplain is (MAJ) Timothy Fary. The National Prayer Breakfast is 0630 on 9 March at the Benning Club. For more information, visit www.benning.army.mil/garrison/chaplains.
- d. AAFES Ms. Tamala McCoy stated the projected open date for the Fort Benning Movie Theater is 14 February. Renovations of the McGraw Starbucks begin in May. The new Dental Clinic is located at the main PX where the Game Stop was previously located. These services begin in May and will take most insurances. For more information, please call 706-682-0562.
- e. Defense Commissary Activity Ms. Yvonne Kuhfahl stated Ms. Janice Johnson is the Acting Commissary Officer. Holiday hours for Presidents Day is Monday, 17 February 0900-1700. In reference to the red labels, we will provide more information at the next CARE meeting. For more information, see CARE flyers or visit www.commissaries.com.
- f. Department of Emergency Services (DES) Mr. Kevin Clarke recommended the "Little Black Book of Scams" as a way to stay up-to-date with the trends associated with fraud, theft and scamming. For more information, visit https://www.benning.army.mil/Garrison/DES/.
- g. Martin Army Community Hospital (MACH) COL Melissa Hoffman briefed on the Patient and Family Partnership Counsel Committee. She stressed that the council still needs a junior enlisted member and a junior officer to complete the committee.
- h. Villages of Benning Ms. Denise Bleiler briefed on the continued efforts to provide communication between The Villages and residents. The Villages recently hired a new marketing manager that will assist in getting communication out through various channels. The Villages will soon offer a new incentive for Families willing to give a 60-day notice prior to their PCS move. There will be a Father Daughter Dance 7 February 1800- 2000 at Custer Village and a Mother Son Dance 28 February 1800-2000 at Indianhead. Residents who rent out any of the Community Center Halls can bring and consume alcohol. There will be a series of spousal meetings in February. For more information, visit https://villagesofbenning.com/.
- i. COL Matthew Scalia went over the highlights of the CARE meeting and reviewed dueouts for the panel. He stated there would be a separate meeting in the future to address issues regarding the Commissary. He stated the next CARE meeting is 3 March.

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- 6. Due Outs for DFMWR:
 - a. DFMWR.
 - (1) Provide monthly data for hourly care usage from the pilot program.
- (2) Provide Charter Spectrum report for 30-day analysis of service calls on Fort Benning for Cable TV/Internet issues.
 - (3) Post and archive CARE minutes to website including February's CARE minutes.
 - (4) What constitutes/defines an Home Based Business per the regulation and policy?
 - b. Commissary:
 - (1) What does the red tag items mean?
 - (2). What are the requirements for special orders? Can phased out items be ordered?
 - (3) What is the policy of expiration dates on foods?
 - c. DES: Provide speeding analysis for all neighborhoods.
- 7. For more information, see CARE flyers on the MWR Website at https://benning.armymwr.com/programs/care-community-activities-resource-exchange.
- 8. Meeting adjourned at 1102. The next CARE meeting is 3 March at 0930 in ACS, Building 7.

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NAVARSHA SHUBERT
ACS Program Analyst

CF: Council members