




DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND
IMCOM DIRECTORATE - TRAINING
1 KARKER STREET, MCGINNIS-WICKAM HALL
FORT BENNING, GEORGIA 31905-5000

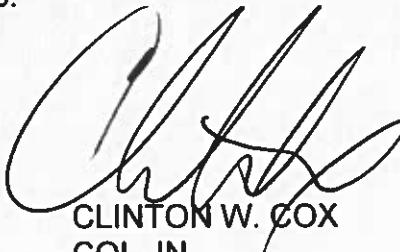
REPLY TO
ATTENTION OF
IMBE-MWA (608)

11 JAN 2019

MEMORANDUM FOR Directorate of Family and Morale, Welfare and Recreation,
ATTN: IMBE-MWA, Fort Benning, GA 31905

SUBJECT: Minutes of the Fort Benning Garrison Community Activities and Resources Exchange Meeting

1. Subject minutes are  approved/disapproved.
2. Point of contact for this action is Jessica Horton, DFMWR, ACS, Army Volunteer Corp Program Manager, 706-545-3016.


CLINTON W. COX
COL, IN
Garrison Commander

CF:
Each Member



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MEMORANDUM FOR Garrison Commander, Fort Benning, GA 31905

SUBJECT: Minutes of the Fort Benning Garrison Community Activities and Resources Exchange Meeting

1. The Fort Benning Garrison Community Activities and Resources Exchange (CARE) meeting convened at 0941 on 8 Jan 19 at Army Community Service, Building 7.

2. Membership Present or Represented:

COL Clinton W. Cox
Alvin D. Gelineau
LTC Josh McCully
COL Larry McCord
Joe Gandara
Terry Ford

Garrison Commander
Director of Family and MWR
Chief, Department of Emergency Services (DES)
Commander, MEDDAC
Community Director, Villages of Benning
Store Manager, Defense Commissary Activity

3. The CARE panel and briefers provide valuable information for leaders to take back and share with unit members. The panel and briefers are available after the meeting to answer questions. Topic for this month's CARE meeting is Wellness Resources.

4. Community Forum

a. Veterans Affairs (VA) Clinic – Ms. Phaedra Pitre stated there are two local VA Clinics, both of which are part of the Central Alabama Veterans Health Care System. One on Fort Benning (Building 9214) and one in Columbus (1310 13th Avenue). She announced a new clinic in Columbus with the projected opening in 2021. This will increase service capacity by approximately 4000 patients. The new clinic will provide additional services including dental and radiology. For more information, contact 706-257-7207.

b. Army Wellness Center (AWC) – Mr. Doug Terza briefed that the AWC focuses on helping Military community members develop healthier lifestyles. The AWC provides services to Active Duty, Family Members, Retirees, and DA Civilians. No referral is necessary and current access to care is approximately 5 to 7 days. Classes are available at the AWC or at unit functions (as scheduling permits). For more information, contact 706-545-6189.

c. Martin Army Community Hospital (MACH) Surgical Services – Dr. (LTC) Nathan Carlson is the Chief of Surgery at MACH. The Surgery section provides over ten thousand appointments a month and completes 17 surgeries a day. All surgeons are Board Certified.

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The quality control program used by the Surgery Clinic is the same used at Johns Hopkins and Emory. For more information, or to obtain a referral, contact your Primary Care Manager (PCM).

d. MACH Pharmacy – MAJ Adam Resnick is the Chief of Pharmacy at MACH. Patients can use TRICARE Patient Portal online to request refills online or via the TRICARE app. Peak times at Pharmacy are Monday – Friday, 1000 to 1500 but the Pharmacy has increased staff at these times to support patient needs. The Pharmacy is implementing initiatives to reduce wait times. These include improving ticket systems, addressing hard copy prescriptions, and announcing wait-times online. For more information, contact 762-408-2165.

e. TRICARE – Mr. Jarvis Smith briefed the first TRICARE open season is now closed. As of 1 Jan 2019, TRICARE beneficiaries can only change their plan type during open season or with a qualifying life event. Beneficiary Services can assist with any questions related to TRICARE enrollment. Non-Active Duty TRICARE Prime Members no longer need referrals for Urgent Care. Network Urgent Care clinics are available in Columbus and Phenix City; the complete list is at www.TRICAREOnline.com. North Columbus Medical Home (NCMH) has an after-hours clinic for Active Duty and Family Members. NCMH is open from 1730-2000 and no referral is required. For more information visit Tricareonline.com or contact (762) 408-2590/2600.

f. TRICARE Online Patient Portal Secure Messaging – Mr. James Williams briefed that Relay Health changed to TRICARE Online Patient Portal Secure Messaging or just Secure Messaging. Secure Messaging allows patients to contact their providers securely online. Using this method, patients can request appointments, request refills, ask questions, and view test results. For more information, contact 762-408-0165.

g. Healthcare Effectiveness Data & Information Set (HEDIS) – CPT Brenda Adams stated that MACH uses HEDIS to measure performance of services provided to the community. These include effectiveness, prevention screening, and access to care. MACH uses HEDIS to ensure readiness, better health, better care, and best value practices. To schedule a screening, contact your PCM.

5. Panel Updates

a. DES -- Mr. Kevin Clarke briefed that Custer Road construction is near completion. Announcements about it reopening will go out via all channels. When Custer road reopens, Sand Hill ACP will return to normal operating hours. Be aware of evolving scams online and over the phone such as bait and switch, telemarketer fraud, and Pay-Pal purchase scams.

b. Martin Army Community Hospital – COL McCord deferred to his briefers.

c. Villages of Benning – Mr. Gandara reported 21 percent of the Villages are using the system called Active Building. Residents can use Active Building to submit and track work

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orders for routine work – continue to submit urgent and emergency requests via the phone. One upcoming event: paper shredding (for old paperwork) 18 Jan from 0900-1300 at the Villages of Benning Welcome Center. The only childcare authorized in housing must go through the CYS Family Child Care (FCC) program. These providers must pass the same certifications as the Childcare Centers. FCC program provides funding for startup costs. For more information on FCC contact 706-545-2079

d. Defense Commissary Activity – Mr. Ford stated the projected end date for renovation is 21 Feb. The Commissary scholarship program closes 15 Feb. Those interested must apply online. Currently the Commissary is experiencing distribution issues, so they appreciate your patience. Check sales at www.commissaries.com.

e. Directorate of Family and Morale, Recreation, and Welfare – Mr. Gelineau Fort Benning is a pilot community for the Army's Healthy Army Community Program. 19 Jan there is a free Health Marathon at Smith Fitness where patrons can try different fitness classes. Registration for competitive little league is now available at CYS for 6-15 year olds. The cost is \$65. This team also needs coaches. Contact 706-545-1853 for more info. There is a Mother-Son, 50's sock hop themed dance on 15 Feb from 1830-2130. The cost is \$40 per couple, plus \$15 for each additional child. Tickets are available at the Tickets and Travel office in the Commissary Mall starting 22 Jan. Lifeguard training is now available. The four-day classes are 9am-5pm and cost \$175. Students must pass a swimming assessment prior to training. Call 706-545-1400 for more information. For more information visit www.benning.armymwr.com.

f. Garrison Commander – COL Cox announced that due to renovations in housing, available homes would be limited during the summer PCS season. He announced that the lead based paint town hall is 25 Jan at 1030 in Fenty Auditorium, McGinnis-Wickam Hall.

4. COL Cox adjourned the meeting at 1047. The next CARE meeting is 5 Feb 19, 0930-1030, Army Community Service, Building 7.

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JESSICA L. HORTON
ACS Army Volunteer Corps Coordinator

CF: Each council member